

FUN CITY • TRIDOM

TRIPLE DEAL

+ DOUBLE DEAL ALL DAY

Independence Day Special — 15th August 2026

Frequently Asked Questions

TRIPLE DEAL	DOUBLE DEAL	STORE HOURS	VALID AT
8:00 AM – 12:00 PM	12:00 PM – Close	8:00 AM (Early) – 10:00 PM	All Fun City & Tridom, India

About the Offer

Q: What is the Triple Deal offer?

A: To celebrate Independence Day, Fun City and Tridom are rewarding customers with 3X value on 3 selected recharge packages, purchased during the offer window on 15th August 2026. On these packages, customers receive three times the value on their reload on the power card.

Q: Where is the Triple Deal valid?

A: The offer is valid at all Fun City and Tridom locations across India.

Q: Is the Triple Deal valid on all recharge packages?

A: No. The Triple Deal is valid only on 3 selected recharge packages — it is not applicable on any other package. The eligible packages and their 3X worth are:

Recharge Package (₹)	Plays	Total Worth at 3X (₹)
3,000	80	9,000
4,500	125	13,500
6,500	190	19,500

Q: Is this an online offer? Can I book or recharge in advance through a website or app?

A: No. Triple Deal and Double Deal are offline, in-store offers only. There is no online recharge, booking, or pre-payment option — the offer is available only on recharges made in person at the outlet, on the day, during the applicable window.

Q: Do I need to be a register in advance to avail the offer?

A: No advance registration is required. Any customer visiting the outlet during the offer window can avail the Triple Deal on an eligible package, in line with the outlet's standard walk-in process.

Timing & Store Hours

Q: What is the exact time window for the Triple Deal?

A: The Triple Deal is valid only between 8:00 AM and 12:00 PM on 15th August 2026.

Q: Will the offer timing be extended if there is a long queue or high footfall?

A: No. The Triple Deal timing cannot be extended under any circumstances — not for queues, footfall, technical delays, or any other reason. customers are encouraged to arrive early to make the most of the offer.

Q: What if my recharge transaction starts before 12:00 PM but finishes after?

A: Only recharges that are successfully completed within the 8:00 AM–12:00 PM window qualify for the Triple Deal. Transactions completed after 12:00 PM will be processed at regular, non-offer pricing.

Q: What time will the outlets open on 15th August 2026?

A: Outlets will open early on this day, starting at 8:00 AM, specially so customers can avail the Triple Deal right from the start of the offer window.

Q: Are the outlets open only during the offer window?

A: No. Stores will remain operational for the full day on 15th August 2026 — opening early at 8:00 AM and closing around 10:00 PM as usual. Only the Triple Deal pricing is restricted to the 8:00 AM–12:00 PM window; customers can continue to play (including on the Double Deal, see below) for the rest of the day.

Double Deal — 12:00 PM Onwards

Q: Is there any offer after the Triple Deal window ends at 12:00 PM?

A: Yes. Once the Triple Deal window closes at 12:00 PM, a Double Deal kicks in and runs for the rest of the day, until the outlet's regular closing time of around 10:00 PM on 15th August 2026.

Q: What is the Double Deal offer?

A: customers can recharge ₹3,400 and get 60 plays under the Double Deal.

Q: Do the same rules (no cap, no negotiation, fraud check) apply to the Double Deal as well?

A: Yes. The Double Deal follows the same overarching principles as the Triple Deal — the pricing is fixed by the brand and is non-negotiable, and the brand reserves the right to review or void any transaction involving false information or a rigged/fraudulent attempt, exactly as outlined for the Triple Deal in this FAQ.

Recharge, Pricing & Limits

Q: How much can I recharge, and how many times can I use the offer?

A: There is no cap. Customers can purchase any of the 3 eligible packages multiple times during the offer window, and each such purchase made within 8:00 AM–12:00 PM will receive the 3X value.

Q: Can I get the 3X value on a package other than the 3 selected ones, or on a custom recharge amount?

A: No. The 3X value applies only to the 3 selected packages (₹3,000 / ₹4,500 / ₹6,500) listed above. Any other package, denomination, or custom/ad-hoc recharge amount will be processed at regular, non-offer pricing.

Q: How is the 3X value calculated?

A: The 3X value is a fixed multiplier set internally by the brand for each of the 3 eligible packages. For example, the ₹3,000 package is credited with ₹9,000 worth of play value, as per the table above.

Q: Can I request a different multiplier, discount, or special pricing, or ask for a package outside these 3 to be included?

A: No. The Triple Deal pricing and the list of 3 eligible packages have been defined by the brand and are final. No negotiation, customisation, substitution, or changes will be entertained at the outlet.

Q: Which payment modes are accepted for the offer?

A: Purchases of the 3 eligible packages made through the outlet's regular accepted payment modes (cash, card, UPI, etc.) qualify for the Triple Deal, subject to the store's standard payment acceptance policy.

Q: Does the bonus value have an expiry, or can it be redeemed anytime?

A: Yes, the balance is valid for 6 months — the validity is counted 6 months from the date the card was last used, or the date of the last transaction made on it. As long as the card is used at least once within any 6-month period, the remaining balance stays valid; it does not expire on a fixed date tied to 15th August 2026.

Eligibility, Fair Use & Other Terms

Q: Can the Triple Deal be combined with other offers, discounts, or memberships?

A: No. Unless separately communicated by the brand, the Triple Deal is a standalone campaign offer and cannot be clubbed with any other ongoing offer, discount, promotion, or membership/loyalty benefit.

Q: Is the Triple Deal applicable to corporate bookings, birthday parties, or group events?

A: The Triple Deal is intended for individual walk-in recharges during the offer window. Corporate bookings, birthday parties, and bulk/group bookings continue to be governed by their existing respective terms unless the brand specifically extends the offer to them.

Q: Can the recharged value be refunded or redeemed as cash?

A: No. The recharge value (including the bonus credited under Triple Deal) is meant to be used on games and attractions at the outlet, and is non-refundable and non-redeemable for cash, in line with standard store policy.

Q: What happens if a transaction is found to be fraudulent, rigged, or based on false information?

A: The brand reserves the right to review, hold, or void (null) any transaction where a false claim, manipulation, or any rigged/fraudulent attempt is made to exploit the offer — including reversing the bonus value credited — without prior notice, at its sole discretion.

Q: Can the terms of the Triple Deal offer change after it is announced?

A: Yes. The brand reserves the right to modify, restrict, or withdraw the Triple Deal offer, in part or in full, at its sole discretion and without prior notice, if required.

Q: Who decides in case of any dispute about the offer?

A: The brand's decision on all matters relating to the Triple Deal offer — including eligibility, transaction validity, and interpretation of these terms — will be final and binding.

Need Help?

Q: Whom do I contact if I face an issue during my visit?

A: Please speak to the store manager or on-duty staff at the outlet for immediate assistance.

Q: How do I reach customer support for any other queries?

A: Customers can write to info@funcity.in or call +91 88678 14804 for support.

Q: Will there be signage or staff support to explain the offer at the outlet?

A: Yes. Outlets will display in-store signage and staff will be briefed to guide customers on both the Triple Deal and Double Deal timings and mechanics, to avoid confusion around the 12:00 PM cut-off.